

Samaritan Pediatrics –

5 Star Medical Home

IHN-CCO

Project Summary

6 goals focused on increasing the quality of care for our patients; engagement within the clinic; and increasing the use and distribution of services at Samaritan Pediatrics.

- ❖ WCC; Nutrition Consults; Developmental Screenings
- ❖ Obtaining 5-Tier/3-Star Designation
- ❖ Care Plan Engagement
- ❖ Access to Mental Health

Key Findings

- ❖ Integration with services/warm handoffs key in success
- ❖ Pharmacy review confirmed best practices
- ❖ Healthy Heroes/Healthy Kids Care Plan success
- ❖ Positive increase in CCO metric compliance
- ❖ 70% improvement rate with Mental Health collaboration + program

Successes

Mental Health

- 70% positive outcome rate
- Warm Handoffs
- Full time presence

Nutrition Program

- Healthy Heroes
- Warm Handoffs
- Healthy Kids Care Plan

Increased Metric Compliance

Post Pilot Sustainability

Many of the activities are being replicated and implemented at other pediatric and adult clinics through the Samaritan system.

The success of these pilot activities is dependent on:

- *Engaged clinic and physician staff
- *Communication to patients
- *Review

Workflows, QI points and process review are necessary components of ensuring pilot activity success as well – as each team member plays a vital role.

5 Star Certification

- ❖ Samaritan Pediatrics received their 5-star State Certification on June 1, 2017.
- ❖ All items attested to were validated at site visit.
- ❖ Best practices and processes have been shared with other SHS clinics – preparing to, and attesting to, 5-star status.

What are we doing now?

- ❖ Current 2018 efforts have been focused on:
 - ❖ Quality Improvement projects surrounding immunizations & Mental Health follow-ups
 - ❖ Continued efforts and focus on nutrition services & screenings

- ❖ Samaritan Pediatrics will be attesting again to maintain 5-star status in 2019 – where we hope to show improved integrated care efforts and a higher level of quality services provided to our community.

Questions?

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