



## Health Plans Business Office Lobby Closed Until Further Notice

March 25, 2020

Valued members,

**InterCommunity Health Network Coordinated Care Organization has closed its lobby until further notice.**

We do, however, remain ready to serve you. Call us at **541-768-4550** or **800-832-4580**, Monday through Friday from 8 a.m. to 8 p.m. Translators and TTY services are available free of charge. Teletype users, please dial **800-735-2900**.

You may also email us at [healthplanresponse@samhealth.org](mailto:healthplanresponse@samhealth.org).

Visit [IHNtogether.org](http://IHNtogether.org) for updated COVID-19 information, health plan benefit information and other helpful resources. We will be checking our after hours mail drop daily. It is located directly to the right of our main entrance at 2300 NW Walnut Blvd. in Corvallis.

Additionally, please **do not** reply to emails or phone calls claiming to be from “your health plan” and wanting to confirm member information or payments for so-called coronavirus coverage. These are phone and online scams, and we would not contact you asking for this information.