

Samaritan Medical Supplies Stores are Temporarily Closed

Equipment Deliveries & Customer Service Will Continue

4/13/2020

Beginning Monday, April 13, all Samaritan Medical Supplies (SMS) stores will be temporarily closed to the community due to COVID-19 and the need to maintain necessary social distancing.

Samaritan Medical Supplies staff can be reached by calling 800-753-6030, Monday through Friday, 8 a.m. to 5 p.m. To order replacement PAP supplies only, call 800-753-6030, option 2, or 541-368-2189 or email supplies@papresupply.com.

Although five stores in Corvallis, Lebanon and Newport will be closed, Samaritan Medical Supplies staff will continue to be able to answer your questions and place supply orders by phone and email. Most equipment needed for medical reasons can still be delivered to members' homes during this time.

Additionally, members needing help setting up their positive airway pressure (PAP) machines can talk with their respiratory therapist through Samaritan's telehealth program using online video chats.

"The safety of both our patients and employees is our top concern," said Alex Zamora, manager of Samaritan Medical Supplies. "During this temporary closure, we have created a process that will allow us to continue taking care of our patients and be as helpful as we can to them."

Samaritan Medical Supplies provides members with medical equipment their provider has prescribed, like wheelchairs and walkers, respiratory therapy equipment, oxygen and other health care equipment. While not everything may be possible to order at this time, the most important equipment can be delivered directly to our member's home.

"Samaritan Medical Supplies is dedicated to serving our patients and community in this time of need. We want to do all that we can to provide the medical equipment they need in the safest, most convenient way possible," Zamora said.