



NONDISCRIMINATION NOTICE:

Samaritan Advantage Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Samaritan Advantage Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Samaritan Advantage Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Denise Severson at 541-768-4550, 800-832-4580, TTY: 800-735-2900.

If you believe that Samaritan Advantage Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Denise Severson, Compliance Manager/Officer
PO Box 1310
Corvallis OR 97339
541-768-4550, 800-832-4580, TTY 800-735-2900
Fax 541-768-9791
dseverson@samhealth.org.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Denise Severson, Compliance Manager/Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Samaritan Advantage Health Plan is an HMO with a Medicare contract. Enrollment in Samaritan Advantage Health Plan depends on contract renewal.

